Complaint

I am sorry to have to say this, but you are making too much noise

Oh, I am sorry about that. I will stop that now

I am afraid; there is nothing I could do about that

|  |  |  |
| --- | --- | --- |
| **Making a complaint** | **Accepting a complaint**  | **Rejecting a complaint** |
|  I have a complaintI’m afraid I have a serious complaintI just don’t know how to say it, but I am sorry to have to say this, butI am sorry to bother you, but |  Oh, I am sorry about thatWe’ll make sure this will never happen againI can’t tell you how sorry I amOh dear I am really sorry     |  Well, I ‘m afraid there is nothing we can do about it actuallyYou could have informed us before       |

Cause and Effect

  Because of

Beacause of + Noun

Because of the rain we didn’t play football

Thanks to

Thanks to + Noun

Thanks to the firemen we could save the house from the fire

Because of

For this reason

Kamal didn’t study at all. For this reason, he didn’t pass the test

For this reason

  . Kamal didn’t pass the test .For this reason, he didn't pass the test

For this reason, + subject + verb

As a result

Kamal didn’t work hard. As a result, he didn’t succeed

 Since

Since you are going, i am going , too

 Since

Since + subject + verb

 As long as

As long as you are a student, you will continue to have tests

 Use a suitable word for the gaps below

Due to       because       therefore        consequently        so       since        because of        but

 Janice got home late. ………  She missed her TV program

Alvin missed the bus………. He woke up late

My brother does not sleep very well……….. The neighborhood is noisy

Use: since/ because of / because/ due to/ thanks to /as long /as a result

There are several possible reasons why my father is in excellent health, even though he is over eighty years of age. For one thing, he is in excellent condition ……….     he has stopped smoking cigarettes. He quit smoking cigarettes  ………. whenever he climbed stairs he would invariably stop several times and cough loudly. His good health is also ………..  his cutting down on the wrong kinds of foods. For example, whereas before he would eat fatty red meat and deep-fried dishes several times a week, nowadays he seldom does so. ……… ….. he has more energy  and  is also in good physical shape. This is also  … ………. his devotion to exercise. He swims three times a week at the local gym, and on sunny days he prefers to walk home rather than take the bus.  My father is in better shape ……….. he keeps eating and behaving healthily

